

# Connect.

October 2015



*Connecting Your Life.*

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*Welcome to Connect,  
our new customer  
newsletter!*

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## **Welcome.**

Welcome to **Connect**, our customer newsletter!

It is our hope that this newsletter will help keep you informed of what is happening with Manti Telecommunications and Manti Telephone Company. Through this newsletter, we hope to bring you up-to-date information about some of the great products and services we offer, policy or rate changes, upcoming events, tech-tips to help you get the best experience out of your technology, changes and additions to our channel lineup, and much more!

This free newsletter will be available to you at our office or via email, and is now available on our website!

Enjoy!

## **Connecting Your Life.**

At MTCC we know that life is all about connecting with people and those connections are just as important to us as they are to you. Through our many great products and services, we strive to provide you with the best connections to the world around you. Through our Fiber-to-the-Home network, we can provide you with some of the fastest Internet connections in the state, and provide high-quality, great-looking High Definition TV, as well as many other services.

Great customer service is also something we pride ourselves on. Our mission is to give our customers the best customer service possible. We understand your connections our important to you, and so we have it made it our goal to provide fast, friendly, professional customer service and try to resolve any issue you may have the first time we visit.

If you're not already taking advantage of our great services, we invite you to sign up today!





## Pharos Smart Home is Here!

### Is Home Security Important to you?

If it is, then we have great news for you! Pharos Smart Home is now available at MTCC!

### What is Pharos Smart Home?

Pharos Smart Home is a home automation service that gives you total control of your house, even when you aren't there! Pharos Smart Home products include door and window sensors, cameras, motion detectors, thermostats, moisture sensors, alarm sirens, smoke detectors, door locks and more.

All of these devices can be set up to respond in different ways. You can monitor and control your home remotely, receive event-triggered alerts and emails, allow access to your home or business at your discretion, and much more.

For example, you can set up a Pharos Smart Home door lock to turn lights on or off when it is unlocked, receive an email letting you know a door or window sensor has been triggered, or unlock a door and send an email alert when a safety alert pendant is activated. The possibilities are endless and easy to customize.

If home security is important to you, let us show you how Pharos Smart Home is right for you. Come visit our Manti office and check out our interactive demo room today!

## Symmetrical Internet

People have changed the way they are using the Internet. With the popularity of streaming video, online gaming, cloud storage and file sharing, people are uploading more than they ever have before. With traditional asymmetrical Internet, that meant that it took you longer to upload information than it did to download that same information.

We are proud to say that we are the **first and only Internet provider** in Sanpete County today to offer Symmetrical Internet to our residential customers! Now your upload speed can match that of your download speed at a fantastic price! For just \$10 more per month, you can make any of our Internet packages symmetrical!

Who would benefit from **Symmetrical Internet**? Chances are you would! If you use any of the following programs or apps you would benefit from going Symmetrical: Facebook, YouTube, Instagram, Vimeo, Skype, DropBox, Google Drive, Online Gaming, File Sharing programs, Cloud File Storage, Remote Printing Services, Smart Home or Home Security apps, and more!

With our **Symmetrical Internet** you would be able to upload pictures, videos, and files much faster than before, have less lag in your online gaming experience, and have smoother video calls with Skype! All for just \$10 more per month! If you haven't already signed up for Symmetrical Internet, call us today!

### Have you gone Symmetrical yet?

sym·met·ri·cal

/sə'metrik(ə)l/

adjective

Made up of exactly similar parts facing each other or around an axis: showing symmetry.

noun

*Totally awesome internet from Manti Telecommunications!*

## Halloween Fun!

Halloween is upon us, and the spirits are getting restless! They have arranged for some spooky fun our customers this year. Here is what they have in store:

### Haunted Lobby

The spooks and ghosts have taken over our lobby and made it their home. Come check out the changes they have made to our new haunted demo room!

### Early Trick-or-Treating

On Friday, October 30<sup>th</sup> we will have treats available for both kids and parents who want to get an early start on Trick-or-Treating. Treats will be available during our office hours (8am – 6pm), so come on in and enjoy some Halloween treats!

### Costume Contest

We will also be holding a Halloween Costume Contest on Friday, October 30<sup>th</sup> in conjunction with our early trick-or-treating. Bring in your kids or dress up yourself and come on in to get your picture taken by our haunted telephone booth!

Photos of your costumes will be posted on our Facebook page and will be voted on the week after Halloween (Nov 2-5<sup>th</sup>). There will be two categories: Under 18 and 18 and over. Prizes will be given for the costume in each category that gets the most votes.

### Pumpkin Carving Contest

Our employees will be having a pumpkin carving contest this Halloween. Pumpkins will be on display from Tuesday, October 27<sup>th</sup> until Friday, October 30<sup>th</sup>. Voting will be available on our Facebook page and at our Manti office, so come on in and vote for your favorite pumpkin!



Come join the fun!

## Family Event Packages Are Here!

### Just in time for the Holidays!

*Does your Internet slow down when your family gets together?*

All those extra devices (laptops, smartphones, tablets, gaming consoles, etc) can eat up your bandwidth fast, causing your Internet to slow down.

Don't worry! We're here to help!

With our new **Family Event Packages**, you can now temporarily bump up your Internet speed while your family is here, and then bump back down to your normal speed after they're gone.

The cost of our Family Event Packages is minimal (\$5, \$8, or \$12 depending on the speed you are bumping from and to), and the upgrade lasts for 5 days. If you need longer, you can simply extend your upgrade by another 5 day package. It's that easy!

If you're expecting company for the Holidays, let us know and we can get you signed up for one of Family Event Packages today!

**HAVING A FAMILY REUNION?**

Does your Internet slow down when your family gets together? All those extra devices (laptops, smartphones, tablets, gaming consoles, etc) can eat up your bandwidth fast, causing your Internet to slow down. Don't worry! We're here to help!

With our new **Family Event Packages**, you can now temporarily bump up your Internet speed while your family is here, and then bump back down to your normal speed after they're gone.

The cost of our Family Event Packages is minimal (\$5, \$8, or \$12 depending on the speed you are bumping from and to), and the upgrade lasts for 5 days. If you need longer, you can simply extend your upgrade by another 5 day package. It's that easy!

If you're expecting company for the Holidays, let us know and we can get you signed up for one of Family Event Packages today!

Family Event Package	20 Mbps	30 Mbps	100 Mbps
From 20 Mbps	\$5	\$8	\$12
From 30 Mbps	\$5	\$8	\$12
From 100 Mbps	\$5	\$8	\$12

MTCC  
Manti Telephone Cooperative

Family Event Packages

## Watch TV Everywhere!

Watch TV Everywhere is a great FREE service that we currently offer to our TV subscribers. It allows you to watch some of your favorite channels on your PC, Laptop, Tablets, and Smartphones and can be accessed anywhere you have an Internet connection! Whether you are travelling and want to watch your favorite show on the road or whether you are at home and want to let the kids watch Disney Junior on their tablets...now you can with Watch TV Everywhere! And best of all...it's FREE!

We currently offer 61 Channels through Watch TV Everywhere including ABC Family, CNN, Fox News, ESPN, NFL, Pac-12, Syfy, USA, and many more! With most of these networks, you can access live TV or view previous episodes that you may have missed.

### To Register for Watch TV Everywhere, simply follow these steps.

1. Contact us at 435.835.3391 to get your account number.
2. Go to [www.watchtveverywhere.com](http://www.watchtveverywhere.com).
3. Choose MTCC in the Provider list.
4. Click on 'Register' at the top of the page.
5. Fill out registration information.  
*Note: When asked to enter the verification code, it is the numbers displayed to the right of the box.*
6. Click the Register button at the bottom of the page.
7. Click Create Account.
8. Log in to your email account and follow the instructions in the email from Watch TV Everywhere to complete your registration.
9. Once complete, you can now click on 'Login' at the top of the [watchtveverywhere.com](http://watchtveverywhere.com) page to log into your account.

Once you have registered, you can also download the individual apps for each network you want to watch on your tablet and smartphone. This allows for quicker access to you favorite content. If you have any questions or need help registering, please let us know!

## TV On My Side

At MTCC we strive to give our customers the best possible experience for the best rates we can offer. What many people don't realize is that it is the TV networks themselves that are often the cause of rate increases. As a TV provider, the networks charge us a per-subscriber rate that we must pay in order to carry their channels. When these rates go up, our cost per channel goes up and we are forced to pass that on to our customers in many cases. To see how some of the negotiations with the networks are handled, you can visit [tvonmyside.com](http://tvonmyside.com). It is a very informative site that gives you information on how we fight to keep our rates as low as possible.



Watch TV Everywhere...It's FREE!!



## *Our New Website is Here!*

<http://www.manti.com/>

If you haven't visited our website in a long time, we invite you to take a look at our recently redesigned website! We have completely rebuilt our website from the ground up to give our customers a more informative and interactive experience.

You can access product information, see all of the services we offer, find pricing on our different TV and Internet packages, check out our new Pharos Smart Home products, and much more!

- Learn about fiber optics.
- Read about our recent activities and events on our Blog.
- Find links to all of our Social Media sites (Facebook, YouTube, etc).
- Learn about and login to Watch TV Everywhere.
- Access channel websites.
- View and print our Channel Lineups.
- Learn about and access your WebGuide.
- See what Internet speed is best for you.
- Look up someone's phone number with our Online Directory.
- Learn about our new Pharos Smart Home products.
- Learn about our Breakaway Wireless products.
- See what's on Channel 3.
- Access your Email, E-billing, and Webportal
- See some funny pictures of our employees!
- Read our Customer Newsletters.
- Find answers to Frequently Asked Questions.
- Watch our informative How-To-Videos.
- And much more!



## *Come See Our New Demo Room!*

**Our construction is finally done!**

If you haven't been in our Manti office recently, we invite you to come down and check out our new interactive Demo Room! We have some great products on display and fun interactive demos. Here are some of the things you can see and do!

- Halo Fixed Wireless Internet
- See how Pharos Smart Home products work
- See a side-by-side HD vs. SD demonstration.
- Demo our Whole Home DVR
- Learn about Fiber Optics.
- Breakaway Wireless
- Learn about Watch TV Everywhere
- Learn about the history of the telephone
- Get your picture taken in our classic Telephone Booth!



## *Referral Program*

Don't forget about our great referral program! If you recommend our services to someone and they come in and sign up, you can get a one month credit on your bill!

Refer someone today and save money!