

Connect.

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Connecting Your Life.

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*Welcome to Connect,
our new customer
newsletter!*

Welcome.

Welcome to the first issue of **Connect**, our new customer newsletter!

It is our hope that this newsletter will help keep you informed of what is happening with Manti Telecommunications and Manti Telephone Company. Through this newsletter, we hope to bring you up-to-date information about some of the great products and services we offer, policy or rate changes, upcoming events, tech-tips to help you get the best experience out of your technology, changes and additions to our channel lineup, and much more!

This free newsletter will be available to you at our office or via email, and will soon be available on our website!

Enjoy!

Connecting Your Life.

At MTCC we know that life is all about connecting with people and those connections are just as important to us as they are to you. Through our many great products and services, we strive to provide you with the best connections to the world around you. Through our Fiber-to-the-Home network, we can provide you with some of the fastest Internet connections in the state, and provide high-quality, great-looking High Definition TV, as well as many other services.

Great customer service is also something we pride ourselves on. Our mission is to give our customers the best customer service possible. We understand your connections our important to you, and so we have it made it our goal to provide fast, friendly, professional customer service and try to resolve any issue you may have the first time we visit.

If you're not already taking advantage of our great services, we invite you to sign up today!



Watch TV Everywhere



Watch TV Everywhere...It's FREE!!

Watch TV Everywhere is a great new service that we currently offer to our TV subscribers. It allows you to watch some of your favorite channels on your PC, Laptop, Tablets, and Smartphones and can be accessed anywhere you have an Internet connection! Whether you are travelling and want to watch your favorite show on the road or whether you are at home and want to let the kids watch Disney Junior on their tablets...now you can with Watch TV Everywhere! And best of all...it's FREE!

We currently offer 47 Channels through Watch TV Everywhere including ABC Family, CNN, Fox News, ESPN, NFL, Pac-12, SyFy, USA, and many more! With most of these networks, you can access live TV or view previous episodes that you may have missed. We are constantly added more channels to our Watch TV Everywhere lineup as well.

To Register for Watch TV Everywhere, simply follow these steps.

1. Contact us at 435.835.3391 to get your account number.
2. Go to www.watchtveverywhere.com.
3. Choose MTCC in the Provider list.
4. Click on 'Register' at the top of the page.
5. Fill out registration information.
Note: When asked to enter the verification code, it is the numbers displayed to the right of the box.
6. Click the Register button at the bottom of the page.
7. Click Create Account.
8. Log in to your email account and follow the instructions in the email from Watch TV Everywhere to complete your registration.
9. Once complete, you can now click on 'Login' at the top of the watchtveverywhere.com page to log into your account.

Once you have registered, you can also download the individual app for each network you want to watch on your tablet and smartphone. This allows for quicker access to you favorite content. If you have any questions or need help registering, please let us know!

Get an HD TV for Christmas? Try HD for FREE!

Did you get a new HD TV for Christmas? Does the picture not look quite as good as it did in the store? Did you know you have to subscribe to HD programming to actually get HD on your TV?

Now thru the end of January, if you bring in your receipt showing you purchased your new HD TV in November, December, or January you can get our HD Channels FREE for 1 month!*

*Must be a current or new TV subscriber on a Fiber-to-the-Home connection. Not available in all areas.



TechTip: What's With Those Black Bars!?

Have you ever wondered why there are bars on the top and bottom of your TV picture? Does it make you feel like you aren't getting the entire picture? Most people have the same common misconception that the black bars are bad and don't give you the full picture, but in fact they do the exact opposite.

Movies and television shows are shot in different aspect ratios (shapes basically). Big budget Hollywood movies are often shot in a widescreen aspect ratio such as 2:35:1 because directors want a very wide image that stretches across your field of view. The HD televisions that are sold are not that wide. They are based around the narrower 1:85:1 aspect ratio. When you're watching a movie that is in the wider aspect ratio, the only way to fit such a long image onto your screen is to place a 2:35:1 image within a 1:85:1 aspect ratio. In order to do that they have to place black bars above and below the image (this is called letterboxing). When you watch an older television show like say Miami Vice or Star Trek on a widescreen TV something similar has to be done. That 1:33:1 image is placed within a 1:85:1 aspect ratio and black bars appear on each side of the image because the image was designed to be more of a square shape (this is called pillar-boxing).

If you've ever been to a movie theater you might have noticed how the theaters will move their curtains right before a film is about to start. They do it to adjust the shape of the screen much like what your TV is doing. You shouldn't think of any of these adjustments as bad. If they weren't being done intended parts of the picture would be taken away and you couldn't see everything in the movie. So, by having the black bars on your screen, you are actually seeing more of the picture than you would if they weren't there!

While the bars are a good thing, you do have a couple options to help eliminate them. You can subscribe to our HD package which will take away some of the bars (but not all), or you can use the remote that came with your TV to change the aspect ratio setting of your TV. Typically the button on the remote will be labeled as "Picture, Picture Size, Format, or Aspect Ratio). When you press this button it will cycle through several different aspect ratio options and you can choose which one you like the best. It is important to note however, that some of the options may cut some of the picture or guide off of your screen.



Letterboxing



Pillar Boxing



Both

Video Contest

We're having a video contest!

There are over \$500 in prizes and gift certificates. The contest will run from Jan 1 – Feb 28.

The contest is open to the public, and is separated into three different age categories: Youth (12 and under), Young Adult (13-18), and Adult (19+). Videos can be of any topic or theme and can showcase any variety of techniques (stop motion, animation, time-lapse, short film, etc.). The videos must be 2 minutes or less and be of appropriate subject matter. Video submissions will be accepted until the end of February.

Winners for each category will be selected during the first week of March.

For more information please call us 435-835-3456 or visit www.manti.com.

