

Connect.

July 2015



Connecting Your Life.

Inside This Issue

- 1 Welcome.
- 1 Connecting Your Life.
- 2 Symmetrical Internet
- 2 Photo Contest
- 3 TechTip: Pop-ups
- 3 Family Event Packages
- 4 Watch TV Everywhere
- 4 TV On My Side
- 5 Channel 3

*Welcome to Connect,
our new customer
newsletter!*

Welcome.

Welcome to **Connect**, our customer newsletter!

It is our hope that this newsletter will help keep you informed of what is happening with Manti Telecommunications and Manti Telephone Company. Through this newsletter, we hope to bring you up-to-date information about some of the great products and services we offer, policy or rate changes, upcoming events, tech-tips to help you get the best experience out of your technology, changes and additions to our channel lineup, and much more!

This free newsletter will be available to you at our office or via email, and will soon be available on our website!

Enjoy!

Connecting Your Life.

At MTCC we know that life is all about connecting with people and those connections are just as important to us as they are to you. Through our many great products and services, we strive to provide you with the best connections to the world around you. Through our Fiber-to-the-Home network, we can provide you with some of the fastest Internet connections in the state, and provide high-quality, great-looking High Definition TV, as well as many other services.

Great customer service is also something we pride ourselves on. Our mission is to give our customers the best customer service possible. We understand your connections our important to you, and so we have it made it our goal to provide fast, friendly, professional customer service and try to resolve any issue you may have the first time we visit.

If you're not already taking advantage of our great services, we invite you to sign up today!



sym·met·ri·cal

/sə'metrik(ə)l/

adjective

Made up of exactly similar parts facing each other or around an axis: showing symmetry.

noun

Totally awesome internet from Manti Telecommunications!

Symmetrical Internet

You may have recently noticed an article in the Sanpete Messenger about **Symmetrical Internet**. We are delighted to have had the opportunity to talk with them about this great new service now available to our Internet customers.

People have changed the way they are using the Internet. With the popularity of streaming video, online gaming, cloud storage and file sharing, people are uploading more than they ever have before. With traditional asymmetrical Internet, that meant that it took you longer to upload information than it did to download that same information.

We are proud to say that we are the **first and only Internet provider** in Sanpete County today to offer Symmetrical Internet! Now your upload speed can match that of your download speed at a fantastic price! For just \$10 more per month, you can make any of our Internet packages symmetrical!

Who would benefit from **Symmetrical Internet**? Chances are you would! If you use any of the following programs or apps you would benefit from going Symmetrical: Facebook, YouTube, Instagram, Vimeo, Skype, DropBox, Google Drive, Online Gaming, File Sharing programs, Cloud File Storage, Remote Printing Services, Smart Home or Home Security apps, and more!

With our **Symmetrical Internet** you would be able to upload pictures, videos, and files much faster than before, have less lag in your online gaming experience, and have smoother video calls with Skype! All for just \$10 more per month!

Again, we are the **only Internet provider** in Sanpete County to offer Symmetrical Internet to our customers and we are excited to be able to give you this great service. If you haven't already signed up for Symmetrical Internet, call us today!

Have you gone Symmetrical yet?

Lopsided Photo Contest!

Beginning on July 4, 2015!

To go along with the launch of our Symmetrical Internet packages, we are having a lopsided photo contest! We wanted to have some fun and get our customers, friends, and neighbors involved! We want to see how funny and creative you can be!

Send us photos of anything you can find or make that is lopsided or not symmetrical. In other words, anything that is unbalanced, askew, awry, cockeyed, crooked, disproportional, irregular, tilting, uneven, or warped!

Photo submissions must be received by no later than **July 23, 2015**. Limit 5 entries per person. Release form required. More information can be found at manti.com/contest.html.

Voting will begin on July 24, 2015 on our Facebook page: [facebook.com/mantitelecommunications](https://www.facebook.com/mantitelecommunications). Fabulous prizes will be won, including gift certificates to local businesses (Los Amigos, SnowCap Lanes, and more!).

Enter today!



TechTip: What Do I Do About All These POPUPS!?

Recently we have received reports from our customers about a popup they have seen asking them to fill out a survey for Manti Telephone Company. **This is not from us!** Please do not fill out any of the requested information. This is a scammer trying to get information about you.

We will never ask our customers for personal information in a popup survey or in an email. The only time we would ask you for personal information would be if you were in our office, talking to us over the phone, or possibly filling out a form on our website (www.manti.com). If you ever have any question about the validity of someone claiming to be from Manti Telephone or Manti Telecommunications, please call us at 435-835-3391 or 435-835-2929.

As a general rule, we recommend never filling out information on pop-ups that are not from a website you went to directly yourself. We also recommend not clicking on links in emails from anybody, unless you requested information from them. Scammers have the ability to make emails look very official or even look like they are coming from someone in your contact list! If you need to go to a website, always go into a web browser and put the URL in yourself. The best way to make sure that stuff is legitimate is to always go directly to the source.

For example, another common scam is an email from a web service like PayPal. You may receive very legitimate looking emails from someone claiming to be from PayPal saying that you need to update your information and providing a link for you to do so. If you click that link and fill out the information, you have likely just given a scammer your personal information and may end up the victim of identity theft. Instead, if you get an email like this, type www.paypal.com in your web browser and go directly to their site. If they require any updates, they will notify you after you login to the real website.

Also if you are getting a lot of ad pop-ups, we recommend that you check that your anti-virus and spyware programs are up-to-date and run a full scan of your system. We recommend running both an anti-virus and a spyware removal program such as AVG, Avast, Spybot, Malwarebytes, Norton, and many others.

-Gary Hughes

Family Event Packages Are Here!

Does your Internet slow down when your family gets together?

All those extra devices (laptops, smartphones, tablets, gaming consoles, etc) can eat up your bandwidth fast, causing your Internet to slow down.

Don't worry! We're here to help!

With our new **Family Event Packages**, you can now temporarily bump up your Internet speed while your family is here, and then bump back down to your normal speed after they're gone.

The cost of our Family Event Packages is minimal (\$5, \$8, or \$12 depending on the speed you are bumping from and to), and the upgrade lasts for 5 days. If you need longer, you can simply extend your upgrade by another 5 day package. It's that easy!

If you're expecting company soon, let us know and we can get you signed up for one of Family Event Packages today!



Be Smart About Pop-ups!

HAVING A FAMILY REUNION?

It's time to make sure you're getting the most out of your vacation. Add and remove bandwidth to get the most out of your vacation. All you need to do is click the button to get started.

It's now easier than ever to get the most out of your vacation. All you need to do is click the button to get started.

Be sure to get the most out of your vacation. All you need to do is click the button to get started.

Be sure to get the most out of your vacation. All you need to do is click the button to get started.

Manti Event Packages			
	20 Mbps	30 Mbps	100 Mbps
From 20 Mbps	\$5	\$8	\$12
From 30 Mbps	\$5	\$8	\$12
From 100 Mbps	\$5	\$8	\$12

Manti Event Packages

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Family Event Packages

Watch TV Everywhere!

Watch TV Everywhere is a great FREE service that we currently offer to our TV subscribers. It allows you to watch some of your favorite channels on your PC, Laptop, Tablets, and Smartphones and can be accessed anywhere you have an Internet connection! Whether you are travelling and want to watch your favorite show on the road or whether you are at home and want to let the kids watch Disney Junior on their tablets...now you can with Watch TV Everywhere! And best of all...it's FREE!

We currently offer 59 Channels through Watch TV Everywhere including ABC Family, CNN, Fox News, ESPN, NFL, Pac-12, SyFy, USA, and many more! With most of these networks, you can access live TV or view previous episodes that you may have missed.

We are constantly adding more channels to our Watch TV Everywhere lineup as well. In July we expect to add the Fox Sports channels, followed by ESPN Classic and Fusion coming sometime in the near future as well.

To Register for Watch TV Everywhere, simply follow these steps.

1. Contact us at 435.835.3391 to get your account number.
2. Go to www.watchtveverywhere.com.
3. Choose MTCC in the Provider list.
4. Click on 'Register' at the top of the page.
5. Fill out registration information.
Note: When asked to enter the verification code, it is the numbers displayed to the right of the box.
6. Click the Register button at the bottom of the page.
7. Click Create Account.
8. Log in to your email account and follow the instructions in the email from Watch TV Everywhere to complete your registration.
9. Once complete, you can now click on 'Login' at the top of the watchtveverywhere.com page to log into your account.

Once you have registered, you can also download the individual apps for each network you want to watch on your tablet and smartphone. This allows for quicker access to you favorite content. If you have any questions or need help registering, please let us know!

TV On My Side

At MTCC we strive to give our customers the best possible experience for the best rates we can offer. What many people don't realize is that it is the TV networks themselves that are often the cause of rate increases. As a TV provider, the networks charge us a per-subscriber rate that we must pay in order to carry their channels. When these rates go up, our cost per channel goes up and we are forced to pass that on to our customers in many cases. To see how some of the negotiations with the networks are handled, you can visit tvonmyside.com. It is a very informative site that gives you information on how we fight to keep our rates as low as possible.



Watch TV Everywhere...It's FREE!!



What's Going On At Channel 3!

Hello from Channel 3! Things have been going well for us over the last few months. We are staying busy and we have also made a few changes. For starters Ryan Phelps is no longer with Channel 3 and Manti Tele Communications. He accepted a job in Salt Lake City and has moved his family up there to be closer to work. Channel 3 is now being run by Adam Coombs. Adam is a native of Sanpete County and grew up in Fountain Green, Utah. He is glad to be with Channel 3 and Manti Tele Communications.

Another change that has happened at Channel 3 is we are no longer going by Channel 3 TV. We are now going mainly by Channel 3 Productions. We have made this change because we are now offering **content creation** services for business in our area and beyond. We create advertising and marketing materials such as print ads, radio ads, and TV commercials. All content we create is yours to do what you want with after we deliver the final product. We are offering packages that companies can choose from ranging in price and how much content is created. These packages will run on a quarterly basis and there can be 3, 6, 9, or 12-month contracts available. We also offer an a la carte option of these services for those that just want one-time products. If you, or someone you know, owns a business and would like us to produce some great content for your advertising and marketing needs send us an email at ch3productions@manti.com, or call us at 435-835-3456.

Projects going on with Channel 3 TV!

We have some great projects we have been working on over the past few months that we hope to have ready to show on Channel 3 soon. For starters, those of you that were fans of the old **cooking classes** by the Maylett's will enjoy our new batch of cooking classes **from Dirk Correnti of Correnti's Kitchen Essentials** (formerly Mayletts) and **Dirk's Farmhouse Restaurant!** We have two great classes that have been filmed already that will hopefully be on Channel 3 soon, as well as more in the future to be recorded. If you are interested in attending these cooking classes contact Dirk Correnti at Correnti's Kitchen Essentials in Manti, UT for times and dates. Classes are usually once a month on a Saturday, but we are looking at evening classes during the week as well.

Another great thing coming for you classic car-lovers is a show we have been working on with EcoLife and Snow College, called the **Original Side by Side** (OSBS). The OSBS will showcase local people and the great cars they have restored. This show is being produced by Manti Tele Communications and Channel 3 but is being filmed and edited mainly by students and a faculty member at Snow College. We are planning on showing the first episode of this great show around **July 24th, 2015**. Look for teasers and announcements of the show on Channel 3 and on our Facebook page. We will also be filming more content for more episodes of the show in the near future.

Over all things are going well here at Channel 3. School will be starting up in about a month and a half and we will have Live Manti High School home Football games as well as other sports playing on Channel 3. If there is any content that you think would be great to have on Channel 3 contact us at ch3productions@manti.com and we will see what we can put together. Thank you to all of our great customers and for all of your support.

-Adam Coombs

Channel 3
Productions



Channel 3
TV