

# Connect.

January 2016



*Connecting Your Life.*

## Inside This Issue

- 1 Happy New Year!
- 1 Connecting Your Life.
- 2 Pharos Smart Home
- 2 Symmetrical Internet
- 3 #Freeform
- 3 Ephraim Clean Up
- 3 Referral Program
- 4 Watch TV Everywhere
- 4 TV On My Side
- 5 New Website
- 5 Demo Room
- 5 Upcoming Events

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*Our offices will be closed January 1, 2016 for New Year's Day.*

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## ***Happy New Year!***

Welcome to **2016!**

On behalf of all of us here at Manti Telephone and MTCC, we would like to wish all of our customers a very happy New Year and we hope for nothing but the best for you and your families. We appreciate you all very much.

2016 will be an exciting year for us, as we look to add new products and improve upon our existing services. Our focus will be on providing our customers with the best possible experience we can give them. If you don't currently have our services, we invite you to Come Home to MTCC and let us Connect Your Life.



## ***Connecting Your Life.***

At MTCC we know that life is all about connecting with people and those connections are just as important to us as they are to you. Through our many great products and services, we strive to provide you with the best connections to the world around you. Through our Fiber-to-the-Home network, we can provide you with some of the fastest Internet connections in the state, and provide high-quality, great-looking High Definition TV, as well as many other services.

Great customer service is also something we pride ourselves on. Our mission is to give our customers the best customer service possible. We understand your connections are important to you, and so we have it made it our goal to provide fast, friendly, professional customer service and try to resolve any issue you may have the first time we visit.

If you're not already taking advantage of our great services, we invite you to sign up today! Come Home to MTCC.



## Pharos Smart Home is Here!

### Is Home Security Important to you?

If it is, then we have great news for you! Pharos Smart Home is now available at MTCC!

### What is Pharos Smart Home?

Pharos Smart Home is a home automation service that gives you total control of your house, even when you aren't there! Pharos Smart Home products include door and window sensors, cameras, motion detectors, thermostats, moisture sensors, alarm sirens, smoke detectors, door locks and more.

All of these devices can be set up to respond in different ways. You can monitor and control your home remotely, receive event-triggered alerts and emails, allow access to your home or business at your discretion, and much more.

For example, you can set up a Pharos Smart Home door lock to turn lights on or off when it is unlocked, receive an email letting you know a door or window sensor has been triggered, or unlock a door and send an email alert when a safety alert pendant is activated. The possibilities are endless and easy to customize.

If home security is important to you, let us show you how Pharos Smart Home is right for you. Come visit our Manti office and check out our interactive demo room today!

## Symmetrical Internet

People have changed the way they are using the Internet. With the popularity of streaming video, online gaming, cloud storage and file sharing, people are uploading more than they ever have before. With traditional asymmetrical Internet, that meant that it took you longer to upload information than it did to download that same information.

We are proud to say that we are the **first and only Internet provider** in Sanpete County today to offer Symmetrical Internet to our residential customers! Now your upload speed can match that of your download speed at a fantastic price! For just \$10 more per month, you can make any of our Internet packages symmetrical!

Who would benefit from **Symmetrical Internet**? Chances are you would! If you use any of the following programs or apps you would benefit from going Symmetrical: Facebook, YouTube, Instagram, Vimeo, Skype, DropBox, Google Drive, Online Gaming, File Sharing programs, Cloud File Storage, Remote Printing Services, Smart Home or Home Security apps, and more!

With our **Symmetrical Internet** you would be able to upload pictures, videos, and files much faster than before, have less lag in your online gaming experience, and have smoother video calls with Skype! All for just \$10 more per month! If you haven't already signed up for Symmetrical Internet, call us today!

sym·met·ri·cal

/sə'metrik(ə)l/

adjective

Made up of exactly similar parts facing each other or around an axis: showing symmetry.

noun

*Totally awesome internet from Manti Telecommunications!*

## *ABC Family is Changing to #FREEFORM*

On January 15, ABC Family will be changing its name to #Freeform. For the most part, this is only a name change, and the channel will not be changing its format very much at all. In fact, most of the same shows will continue to play on #Freeform. The name switch is being done in an effort to attract more viewers between the ages 18 and 34.

According to a recent article, the name Freeform accomplishes a few different goals the network was striving to hit. The name suggested content that could be viewed on different screens and shared and discussed in multiple ways (ABC Family viewers are big on social media). That viewers no longer just consume content but create it as well was a consideration too. And Freeform, ultimately, was a name that simply generated a positive emotion. "We wanted an emotional response to a name that made people happy," Tom Ascheim, President of ABC Family said. "We got an overwhelmingly positive response. Freeform sounds like fun."

Expect the change to come on January 15<sup>th</sup>. The channel numbers will stay the same on your guide (SD 119, HD 822). The only thing that is changing for now is the name.



## *Ephraim Clean-Up*

If you live in Ephraim, you may have noticed our crew out and about working on the telephone poles in the middle of the blocks. We are currently working on cleaning up all of the old telephone lines that are no longer being used or that have been replaced by the newer Fiber Optic lines.

The new Fiber lines give us the ability to bring more bandwidth to your home than the older copper lines, which allows us to offer faster internet speeds, high quality HDTV, and many more exciting services.

So if you happen to catch one of us in your yard, don't panic! We are just there to clean up the older, unnecessary lines and to make things look a little nicer!

## *Referral Program*

### **Want to get a discount on your TV or Internet bill?**

Don't forget about our incredible Referral Program! All you have to do is refer someone to MTCC. If that person signs up for services and tell us you referred them, you will get a one month credit on your bill!

Refer as many people as you like! You will get a credit for each person who signs up and mentions your name. It's that simple!

Refer someone today and save money!



*Refer-A-Friend today!*

## Watch TV Everywhere!

Watch TV Everywhere is a great FREE service that we currently offer to our TV subscribers. It allows you to watch some of your favorite channels on your PC, Laptop, Tablets, and Smartphones and can be accessed anywhere you have an Internet connection! Whether you are travelling and want to watch your favorite show on the road or whether you are at home and want to let the kids watch Disney Junior on their tablets...now you can with Watch TV Everywhere! And best of all...it's FREE!

We currently offer 70 Channels (with more on the way!) through Watch TV Everywhere including ABC Family, CNN, Fox News, ESPN, NFL, Pac-12, SyFy, USA, and many more! With most of these networks, you can access live TV or view previous episodes that you may have missed.

**To Register for Watch TV Everywhere, simply follow these steps.**

1. Contact us at 435.835.3391 to get your account number.
2. Go to [www.watchtveverywhere.com](http://www.watchtveverywhere.com).
3. Choose MTCC in the Provider list.
4. Click on 'Register' at the top of the page.
5. Fill out registration information.  
*Note: When asked to enter the verification code, it is the numbers displayed to the right of the box.*
6. Click the Register button at the bottom of the page.
7. Click Create Account.
8. Log in to your email account and follow the instructions in the email from Watch TV Everywhere to complete your registration.
9. Once complete, you can now click on 'Login' at the top of the watchtveverywhere.com page to log into your account.

Once you have registered, you can also download the individual apps for each network you want to watch on your tablet and smartphone. This allows for quicker access to you favorite content. If you have any questions or need help registering, please let us know!

## TV On My Side

At MTCC we strive to give our customers the best possible experience for the best rates we can offer. What many people don't realize is that it is the TV networks themselves that are often the cause of rate increases. As a TV provider, the networks charge us a per-subscriber rate that we must pay in order to carry their channels. When these rates go up, our cost per channel goes up and we are forced to pass that on to our customers in many cases. To see how some of the negotiations with the networks are handled, you can visit [tvonmyside.com](http://tvonmyside.com). It is a very informative site that gives you information on how we fight to keep our rates as low as possible.



Watch TV Everywhere...It's FREE!!



## Our New Website is Here!

<http://www.manti.com/>

If you haven't visited our website in a long time, we invite you to take a look at our recently redesigned website! We have completely rebuilt our website from the ground up to give our customers a more informative and interactive experience.

You can access product information, see all of the services we offer, find pricing on our different TV and Internet packages, check out our new Pharos Smart Home products, and much more!

- Learn about fiber optics.
- Read about our recent activities and events on our Blog.
- Find links to all of our Social Media sites (Facebook, YouTube, etc).
- Learn about and login to Watch TV Everywhere.
- Access channel websites.
- View and print our Channel Lineups.
- Learn about and access your WebGuide.
- See what Internet speed is best for you.
- Look up someone's phone number with our Online Directory.
- Learn about our new Pharos Smart Home products.
- Learn about our Breakaway Wireless products.
- See what's on Channel 3.
- Access your Email, E-billing, and Webportal
- See some funny pictures of our employees!
- Read our Customer Newsletters.
- Find answers to Frequently Asked Questions.
- Watch our informative How-To-Videos.
- And much more!



## Come See Our New Demo Room!

**Our construction is finally done!**

If you haven't been in our Manti office recently, we invite you to come down and check our new interactive Demo Room! We have some great products on display and fun interactive demos. Here are some of the things you can see and do!

- Halo Fixed Wireless Internet
- See how Pharos Smart Home products work
- See a side-by-side HD vs. SD demonstration.
- Demo our Whole Home DVR
- Learn about Fiber Optics.
- Breakaway Wireless
- Learn about Watch TV Everywhere
- Learn about the history of the telephone
- Get your picture taken in our classic Telephone Booth!



## Upcoming Events

**Here's some of the fun stuff we have planned!**

Feb 8-12:	Take the President's Day Challenge!
Mar 21-25:	Website Easter Egg Hunt!
May 27-28:	Scandinavian Festival Parade
Jun 2-4:	Free Wi-Fi @ Rat Fink Reunion
July 4:	Independence Day Parade