

# Connect.

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*Our offices will be closed February 15, 2016 for President's Day*

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## Connecting Your Life.

At MTCC we know that life is all about connecting with people and those connections are just as important to us as they are to you. Through our many great products and services, we strive to provide you with the best connections to the world around you. Through our Fiber-to-the-Home network, we can provide you with some of the fastest Internet connections in the state, and provide high-quality, great-looking High Definition TV, as well as many other services.

Great customer service is also something we pride ourselves on. Our mission is to give our customers the best customer service possible. We understand your connections are important to you, and so we have it made it our goal to provide fast, friendly, professional customer service and try to resolve any issue you may have the first time we visit.

If you're not already taking advantage of our great services, we invite you to sign up today! Come Home to MTCC.

## Ephraim Clean-Up

If you live in Ephraim, you may have noticed our crew out and about working on the telephone poles in the middle of the blocks. We are currently working on cleaning up all of the old telephone lines that are no longer being used or that have been replaced by the newer Fiber Optic lines.

The new Fiber lines give us the ability to bring more bandwidth to your home than the older copper lines, which allows us to offer faster internet speeds, high quality HDTV, and many more exciting services.

So if you happen to catch one of us in your yard, don't panic! We are just there to clean up the older, unnecessary lines and to make things look a little nicer!



## Pharos Smart Home is Here!

### Is Home Security Important to you?

If it is, then we have great news for you! Pharos Smart Home is now available at MTCC!

### What is Pharos Smart Home?

Pharos Smart Home is a home automation service that gives you total control of your house, even when you aren't there! Pharos Smart Home products include door and window sensors, cameras, motion detectors, thermostats, moisture sensors, alarm sirens, smoke detectors, door locks and more.

All of these devices can be set up to respond in different ways. You can monitor and control your home remotely, receive event-triggered alerts and emails, allow access to your home or business at your discretion, and much more.

For example, you can set up a Pharos Smart Home door lock to turn lights on or off when it is unlocked, receive an email letting you know a door or window sensor has been triggered, or unlock a door and send an email alert when a safety alert pendant is activated. The possibilities are endless and easy to customize.

If home security is important to you, let us show you how Pharos Smart Home is right for you. Come visit our Manti office and check out our interactive demo room today!

### Smart Home Products Featured at CES



The Consumer Electronics Show (CES) recently wrapped up in Las Vegas this past month, and one of the main product categories focused on this year was Smart Home Products. CES showcases the latest and greatest in the technology field, and focuses on what is trending in consumer electronics. The fact that Smart Home products were so prominently featured is a good indicator that Smart Homes are becoming more and more popular among consumers.

With our Pharos Smart Home products we are at the forefront of this boom in smart home technology and we are ready to help you make your home a smart home today!

## Referral Program

### Want to get a discount on your TV or Internet bill?

Don't forget about our incredible Referral Program! All you have to do is refer someone to MTCC. If that person signs up for services and tells us you referred them, you will **get a one month credit** on your bill! It's that easy!

Refer as many people as you like! You will get a credit for each person who signs up and mentions your name. So start talking!

Refer someone today and save money now!



Refer-A-Friend today!

## Symmetrical Internet

People have changed the way they are using the Internet. With the popularity of streaming video, online gaming, cloud storage and file sharing, people are uploading more than they ever have before. With traditional asymmetrical Internet, that meant that it took you longer to upload information than it did to download that same information.

We are proud to say that we are the **first and only Internet provider** in Sanpete County today to offer Symmetrical Internet to our residential customers! Now your upload speed can match that of your download speed at a fantastic price! For just \$10 more per month, you can make any of our Internet packages symmetrical!

Who would benefit from **Symmetrical Internet**? Chances are you would! If you use any of the following programs or apps you would benefit from going Symmetrical: Facebook, YouTube, Instagram, Vimeo, Skype, DropBox, Google Drive, Online Gaming, File Sharing programs, Cloud File Storage, Remote Printing Services, Smart Home or Home Security apps, and more!

With our **Symmetrical Internet** you would be able to upload pictures, videos, and files much faster than before, have less lag in your online gaming experience, and have smoother video calls with Skype! All for just \$10 more per month! If you haven't already signed up for Symmetrical Internet, call us today!

sym·met·ri·cal

/sə'metrik(ə)l/

adjective

Made up of exactly similar parts facing each other or around an axis: showing symmetry.

noun

*Totally awesome internet from Manti Telecommunications!*

## AMC Negotiations

At MTCC we strive to give our customers the best possible experience for the best rates we can offer. What many people don't realize is that it is the TV networks themselves that are often the cause of rate increases. As a TV provider, the networks charge us a per-subscriber rate that we must pay in order to carry their channels. When these rates go up, our cost per channel goes up and we are forced to pass that on to our customers in many cases. To see how some of the negotiations with the networks are handled, you can visit [tvonmyside.com](http://tvonmyside.com). It is a very informative site that gives you information on how we fight to keep our rates as low as possible.

One of the negotiations we have recently been involved in has been with AMC Networks. We currently carry two of AMC Networks channels: AMC and BBC America. AMC Networks was demanding over a 200% increase in the per subscriber rate they charge us to carry their channels. Through negotiations they have settled for a much lower, but still substantial rate increase.

We are currently requesting that all of our TV customers fill out a survey that has been posted on our Facebook page. The survey asks which TV channels you watch the most, which ones you would like us to keep or not keep, and how you would like us to handle negotiations in the future. We would love your input. You can find the survey on our Facebook page at <https://www.facebook.com/mantitelecommunications/>. We invite you to 'Like' our Facebook page while you are there to keep up to date on what is going on with MTCC and Manti Telephone.

We appreciate you as a customer and are very thankful for your business. We will continue to do all we can to keep our rates as low as we can, while still carrying the channels that our customers want to watch. If you have any questions or concerns about our channel lineup, please give us a call!

TVonmyside.com

Working for you,  
to keep costs in check.

amc

## Watch TV Everywhere!

Watch TV Everywhere is a great FREE service that we currently offer to our TV subscribers. It allows you to watch some of your favorite channels on your PC, Laptop, Tablets, and Smartphones and can be accessed anywhere you have an Internet connection! Whether you are travelling and want to watch your favorite show on the road or whether you are at home and want to let the kids watch Disney Junior on their tablets...now you can with Watch TV Everywhere! And best of all...it's FREE!

We currently offer 70 Channels (with more on the way!) through Watch TV Everywhere including CNN, Fox News, ESPN, NFL, Pac-12, Syfy, USA, Starz, Encore and many more! With most of these networks, you can access live TV or view previous episodes that you may have missed.

**To Register for Watch TV Everywhere, simply follow these steps.**

1. Contact us at 435.835.3391 to get your account number.
2. Go to [www.watchtveverywhere.com](http://www.watchtveverywhere.com).
3. Choose MTCC in the Provider list.
4. Click on 'Register' at the top of the page.
5. Fill out registration information.  
*Note: When asked to enter the verification code, it is the numbers displayed to the right of the box.*
6. Click the Register button at the bottom of the page.
7. Click Create Account.
8. Log in to your email account and follow the instructions in the email from Watch TV Everywhere to complete your registration.
9. Once complete, you can now click on 'Login' at the top of the watchtveverywhere.com page to log into your account.

Once you have registered, you can also download the individual apps for each network you want to watch on your tablet and smartphone. This allows for quicker access to you favorite content. If you have any questions or need help registering, please let us know!

## MHS Live Sports!

Channel 3 is your home for local high school sports. Not only can you find previously recorded games and events, but we also broadcast games live on Channel 3 and HD 800. Currently we are live streaming the boys' basketball games, but we would like to know if there are any other Manti High School sports that you would like to watch live on Channel 3. We can live stream the girls' basketball home games, or other sports and events if there is enough interest. We are also getting ready to film Men's Soccer, Baseball and Softball in the spring. If you would like to see the girls' basketball games live on Channel 3 (HD 800) please send us an email at [ch3productions@manti.com](mailto:ch3productions@manti.com) or give us a call at 435-835-3456 and let us know. Thanks!



Watch TV Everywhere...It's FREE!!



## Thinking About Cutting the Cord?

### It's not all it's cracked up to be!

Today it seems like more and more people are thinking about "Cutting the Cord" or getting rid of their traditional television package to go with an online option like Netflix, Hulu, and others. While at first glance, this may seem like a great option to many people; it often turns out being less than what was desired.

Here are a few drawbacks to Cutting the Cord:

- Not all programs are available via the Internet.
- You may need multiple streaming services to get all of the programs you want.
- You usually have to wait anywhere from a day to a week or even a month for the latest episodes of a show to become available online.
- Most services will limit you to 1 or 2 devices, unless you pay extra.
- Streaming services use up bandwidth quickly, which can lead to data overages if you are watching on a cellular device
- A majority of the content on streaming services is older content.
- You must have a Smart TV or Smart device (Roku, Blu-ray player, etc.) to watch streamed content on each of your TVs.
- If you are streaming on multiple devices, you will typically need to increase your internet speed to avoid buffering.
- There are still commercials...no getting away from them.
- You will miss out on some live sporting events and live news coverage.
- By the time you add up all the bills for all the "apps" you are running, plus the increase in internet speed, the amount you save (if any) may not be worth the hassle.
- You have to remember your passwords for each individual app.
- There is no easily reachable tech support available.
- Channel 3 is not available on any streaming service.

As you can see there are many challenges to face when it comes to cutting the cord that most people may not be aware of. If you have already cut the cord and are having some regrets, we invite you to **Come Home to MTCC** and get the great service you know and love. If you have any questions about your bill or TV packages, we would be glad to go over them with you and show you ways you can save money. Please give us a call!

## Take the Presidents Day Challenge!

### Test your knowledge!

If you are fan of KZ's Sodaz in Manti, you may be in for a fun surprise next time you drive thru! The week prior to Presidents Day (which is Monday, February 15) we will be visiting KZ's with our cameras, asking people to take the Presidents Day Challenge.

If you can answer a few trivia questions about the Presidents of the United States, you can win some great prizes (including FREE drinks, treats, and more!). Some of the questions are pretty easy, others are extremely challenging. Think you're pretty smart?

Take the Presidents Day Challenge!

### Regret Cutting the Cable?

